

EXPANDED



Province Wide Rounds

June 26, 2020

From all of us to all of you

Kelsey Louie

Catherine Turner

Jag Gill

John Pawlovich

Adeera Levin



Territorial Acknowledgement

We are hosting this session on the unceded and ancestral territory of the Coast Salish peoples, including the territories of the Musqueam, Squamish, Tsleil-Waututh Nations, and the Métis Chartered Community of the Lower Mainland Region.



San'yas Indigenous Cultural Safety Training

Provincial Health Services Authority in BC

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Welcome!

Cultural safety is about fostering a climate where the unique history of Indigenous peoples is recognized and respected in order to provide appropriate care and services in an equitable and safe way, without discrimination.

- Developed and delivered by PHSA Indigenous Health
- **Goals:** To increase awareness, enhance knowledge and develop skills
→ to develop and promote individual competencies and positive partnerships
- Online facilitated training
- For more info, and to register: www.sanyas.ca

Kidney Check in British Columbia



- Partnership with FNHA, FNHDA, to deliver project activities in BC
- Project goal is to establish long-term culturally safe kidney screening and treatment triage to reduce kidney failure in Indigenous communities



Kidney Check



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Health through wellness

Screening overview

Community	Goal	Screened
Katzie First Nation	75	-
Boothroyd Indian Band	25	9
Tobacco Plains Indian Band	30	17
Canoe Creek & Dog Creek Bands	175	-
Soda Creek Indian Band		-
Sugar Cane		-

Community	Goal	Screened
Nuu Chah Nulth Tribal Council	250	21
Kyuquot/Cheklesahht First Nation	30	20
Ucluelet First Nation	40	8
Toquaht First Nation	6	-
Hupacasath First Nation	45	-
Tseshaht First Nation	50	12
Heiltsuk Nation	75	22
Tl'azt'en Nation	100	15
Skidegate Band Council	160	9

Positive feedback

What is one thing you learned at this event?

- “Kidney screening isn’t as scary as we thought!”
- “That there is hope for people.”
- “I learned what causes kidney problems and what keeps us safe from kidney disease”

Are you planning on attending to get your kidneys screened?

- 36 out of 38 respondents said yes, the two who said no were visitors to the community and unable to attend on the screening date

Anything else to share?

- “Please keep coming back!”
- “Everything was done very well”

Future plans

- Follow up visits to communities to facilitate sharing circles or interviews for those who wish to participate in order to better understand:
 - the value of the screening program
 - perceptions of health and disease and how it changes with screening
 - how screening can contribute to a wholistic feeling of well-being
 - how the process can be improved in future
- Follow up visits will also include a celebratory feast to honour participation and celebrate the positive results



The BRIDGE to Transplantation Initiative

Implementing Patient Focused Changes to
Health Services Delivery

Jag Gill

BRIDGE Team

PATIENT PARTNERS



CLINICIAN TEAM



RESEARCH TEAM



POLICYMAKERS/PAYERS

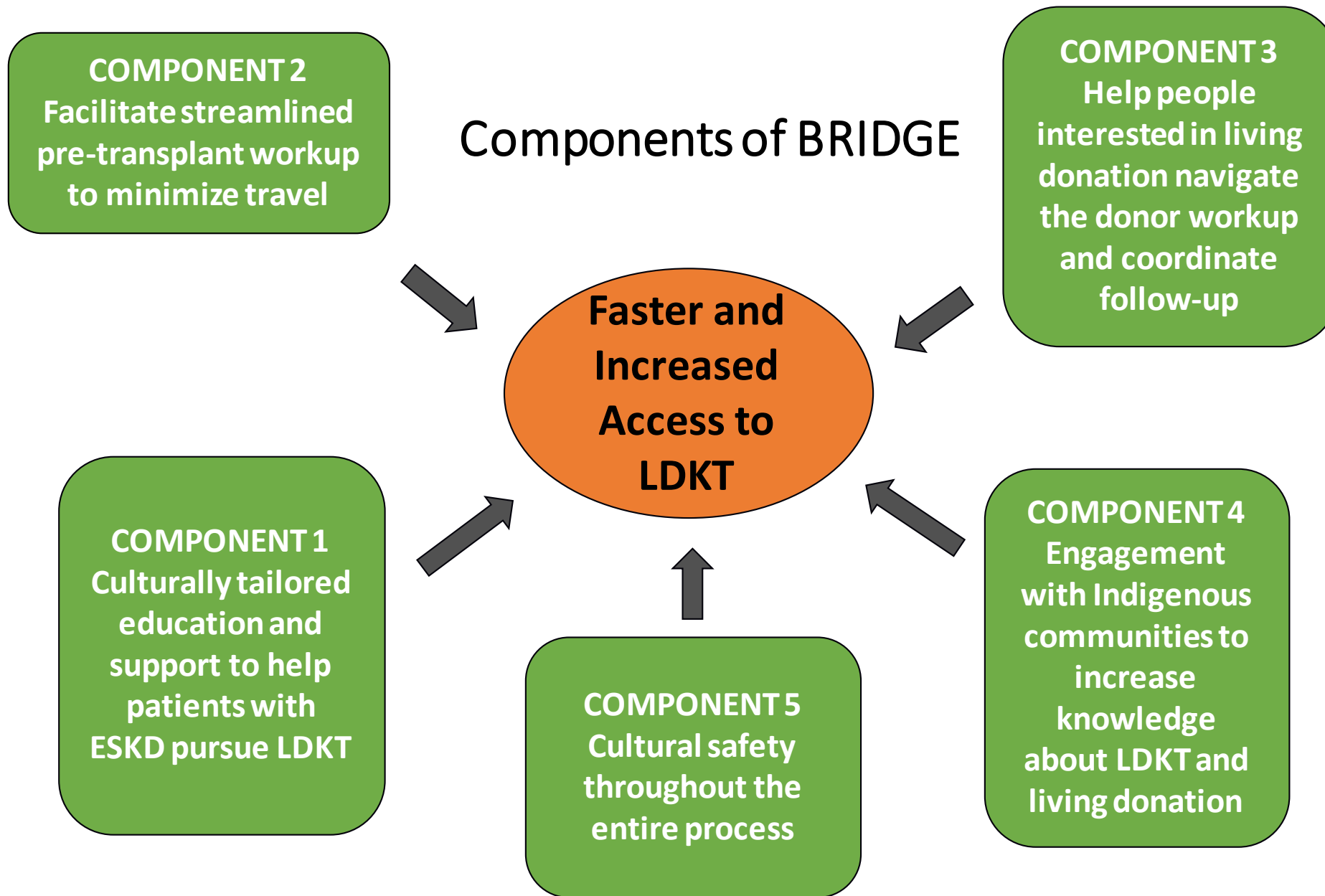


PD: Jamey Shick

Qualitative Team: Ayumi Sasaki, Phuc Dang

RA: Gurvir Thind

Components of BRIDGE



Leverage infrastructure of the KCC Clinics and Transplant First Initiative



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First Nations Virtual Doctor of the Day Program: FNVDOD





Background

- Due to the COVID-19 pandemic, there was an interruption to many health services
- Many First Nations in BC experience ongoing barriers to accessing care
 - Travel distances
 - Lack of healthcare provider availability in community
 - Past/present trauma stemming from racism and abuse (i.e. Residential School system, Indian hospitals)
- The FNHA, in partnership with RCCbc, launched the FNVDOD program in April 2020 to enable more First Nations people to access culturally-safe, primary health care closer to home

Program Overview



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- The goal of the First Nations Virtual Doctor of the Day program is to provide virtual primary health care support to BC First Nations citizens and their families as well as health care providers (i.e. nurses, Health Directors, etc.)
- Members of BC First Nations without access or with limited access to their own doctors can now make virtual appointments
- The intent of the program is to enable more First Nations people to access primary health care closer to home
- Pan-provincial, virtual MOA schedules appointments with a family physician based on regional health authority



Real Time Virtual Support

- RUDi – rural generalist and ER support
- ROSe – rural intensivist support
- HEiDi – COVID 19 support to 8-1-1
- Addictions/Psychiatry – pending
- Primary maternity and newborn care - pending

Successes



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- Virtual care provides good access points
- Virtual health via zoom has been transformative, a platform that transcends Health Authorities
- Strengthens relationships and decreases feelings of isolation for community members
- Provides more flexibility in accessing care
- Culturally-safe providers, many of whom with Indigenous ancestry or experience in community or rural settings
- Adequate time spent on patient encounters (20+ mins)
- Utilization ~75/25% F:M
- North → Island → Interior

Gaps



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- Lack of connectivity – the newly highlighted inequity
 - Dial-up, cell phone minutes, internet
- Support to use technology adequately
- Interoperability with and between Health Authority systems





Culturally-Safe Care

- This experience is generally new to many of us, but it is an exciting opportunity to focus on our communication skills
- An opportunity for care providers to be themselves - “sorry in advance if my dog joins me” or “you may hear my kids playing”
- Try to gain some insight into their environment, the context of their situation “how did you manage with COVID?” “what was it like in your community?”
- Be an open-learner, be respectful, try not to assume



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Questions?

kelsey.louie@fnha.ca

